

VÁMONOS

2023

TRAVELLING AROUND

COLOMBIA

CHOOSE THE ADVENTURE,
WE'LL MAKE IT HAPPEN.



TURISMO AL VUELO

INTRODUCTION

IT'S TIME TO VISIT COLOMBIA

Most probably, you and your clients have heard from different sources about how Colombia is a must visit destination. There's no mistake in this. Just take a look to what some of the most prestigious travel publications say about Colombia:

Top 10 Countries to travel in 2017. *Colombia is a verdant wonderland. Soaring Andean summits, unspoiled Caribbean coast, enigmatic Amazon jungle, cryptic archaeological ruins and cobbled colonial communities. Colombia boasts all of South America's allure, and more.*



Colombia's diverse and breathtaking landscape deserves recognition: Andean peaks, tropical beaches, dense rain forests sitting 3,000 feet above sea level. Besides the allure of nature, the country's major cities are experiencing a renaissance in food, art, and technology—[...] make Colombia your next South American destination.



2018 Place to Visit. *After over a half-century of civil war coming to a close, Colombia is eager to become the adventurous, cosmopolitan hot spot it deserves to be. [...] Once off-limit attractions like Pacific Coast rainforests and the rainbow-color river Caño Cristales are now in every guidebook.*

The New York Times



Botero Square - Medellín

THE VÁMONOS DIFFERENCE

Go to incredible places, meet awesome people and enjoy lifetime experiences.

Vamonos DMC, as a member of Turismo al Vuelo L'AlianXa, is the leading specialist for small size or tailor made travel in Colombia. Throughout the last 35 years we've explored the country as nobody else and created culturally immersive journeys that fill clients' lives with rewarding moments along with positively impacting local livelihoods. Vamonos provides specific itineraries predesigned to show the best spots of Colombia to travellers while guaranteeing competitive prices and wide variety of destinations, travel styles, service levels and departure dates. In case you prefer a bespoke itinerary, we'll employ our equal-to-none knowledge of the country to create your dream holiday. No matter which kind of traveller your client is, our deep knowledge of Colombia guarantees your client the best price/quality ratio.

Check out a few of the ways we mark the difference versus other DMC's that work in Colombia:

Flights and transfers

All of our multicity tours include local flights between cities to be visited. In all cases we'll offer you a set of preferred flight itineraries from which your client will be able to choose. In any case, we have no inconvenience if you or your client prefer to book flights directly. Just let us know!

100% Guaranteed Departures and Tailor-made tours

Most of the tours we offer are exclusively designed and operated for us. This means that every departure is guaranteed and we will not cancel your clients' trip for any reason (except safety or weather issues). In the event your client wants a tailor-made itinerary we'll happily arrange equal-to-no-other trips and arrange for clients' specific needs or craves.

Satisfaction

Vamonos DMC, as a member of Turismo al Vuelo L'alianXa, has a satisfaction record equal to none in the industry. Our small-dedicated team has specialized in operating small number groups and aiming to client satisfaction prior to large-scale operations that sacrifice quality. We take pride in being a small company that is part of a corporation with more than 36 years in the market. This mix infuses our team with a strong company culture and strict quality control measures that ensure your clients' satisfaction.



RNT No. 12566

Tatacoa Desert - Huila



FULL EXTENT CIRCUITS THROUGHOUT COLOMBIA:

No matter how much you google Colombia, there are some things that only a local DMC would know. We don't believe clients should be paying extra for the essential tours or visits, or should be wondering on how many days is worth visiting a city. That's why predefined tours are our specialty. All of our trips listed under this section include transfers in/out, accommodation in 4 or 5 star hotels and most of the activities someone needs for experiencing the way Colombian live and Colombian nature has to offer.

In case none of these trips adapt to your needs, just contact us and we will design a tailor made experience.



Whale Watching - Pacific Coast

Price from **USD 775**
per person in low season

Price from **USD 905**
per person between July and October
(whale watching season)

Trip duration:
7 nights / 8 days

Season and departure days:
All year. Departures every Monday

BOGOTÁ, MEDELLÍN AND THE PACIFIC COAST

Description:

Explore one of the least visited and most spectacular places in Colombia, Nuquí! Located on the Pacific coast, on this trip you will explore Colombia's beautiful Pacific beaches, hot springs, waterfalls and rainforest. If you travel between July and October you will witness one of the most beautiful spectacles in the world: the arrival of humpback whales to the Colombian coast to give birth to their calves!

GROUP SIZE: Max 10, Minimum 2 passengers

¿What's included?



Transportation:

- Charter flights Medellín-Nuquí-Medellín.
- Traslado bote Nuquí-hotel-Nuquí.
- Todos los traslados entre los destinos y desde y hacia las actividades descritas en el itinerario.



Accommodations:

- 3 nights in Nuquí in a 4-star hotel.
- 2 nights in a 4-star hotel in Medellín.
- 2 nights in a 4 star hotel in Bogota.



Meals: 6 breakfasts, 3 lunches, 3 dinners.

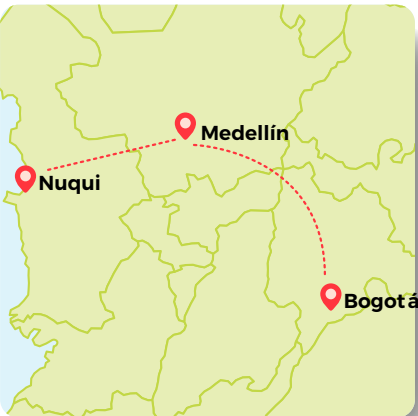


Activities:

- During whale season there will be 1 boat excursion to see the whales in their habitat.
- Guided hike in Nuquí to the waterfall of love and the thermal baths.
- Guided tour in Medellín.

NOT INCLUDED: Air tickets // Tourist entrance fee to Nuquí USD 5 // Entrance fee to thermal baths USD 2 // Cocktails, drinks and liquors // snack // Internet // Medical assistance card // personal expenses // Tips.

Tour:



Itinerary

Day 1 - Monday: Bogota

Upon arrival in Bogota, transfer to the selected hotel.

Day 2 - Tuesday: Bogota

Free day to explore Bogota. Optionally we can schedule a half or full day city tour.

Day 3 - Wednesday: Bogota - Medellin

Transfer to the airport to take the flight to Medellin (Flight not included). Upon arrival at the hotel in Medellin you will have the day free to explore this city. As an optional we offer a variety of tours to some sites of the city that are not seen in the city tour the next day.

Day 4 - Thursday: Medellin

In the morning you will be picked up by your transportation to take you on a city tour of the most representative places of the city. You will have the afternoon free to stroll around the city.

Day 5 - Friday: Medellin - Nuqui

In the morning you will take the flight to Nuquí. Upon arrival in Nuquí you will be met by our host to take you to the dock, where you will take the boat to the hotel in Guachalito beach. Upon arrival you will enjoy a typical lunch and in the afternoon you will have time to enjoy the beautiful beaches or do some additional activities.



Nuqui - Choco



Nuqui - Choco

RNT No. 12566



Bogota - Colombia

Day 6 - Saturday: Nuqui

In the morning, after breakfast, you will take a 40-minute walk along the beach until you reach the famous Cascada del Amor (Waterfall of Love) where you can take a swim in the pools and appreciate the beauty of the natural landscapes of Chocó. At noon you will return to the hotel for lunch. Then, we will go out by boat in search of the Yubarta whales. These incredible animals travel approximately 8,000 kilometers every year from Antarctica to the warm waters of the Colombian Pacific to give birth to their calves. You will be able to hear them, see their tails and fins and, if you are lucky, see their calves (only in whale season).

Day 7 - Sunday: Nuqui

In the morning you will have breakfast and start the day with a walk along the beach until you reach the native village of Termales, where you can learn about the customs of the local community and enjoy the hot springs. At noon you will return to the hotel to have lunch and then do your second whale watching (only in whale season).

Day 8 - Monday: Nuqui - Bogota

In the morning you will have breakfast. At the appointed time a boat will take you back to Nuquí to take your flight to Medellín and then to Bogotá.



Nuqui - Choco



Bogotá D.C - Colombia

Price from **USD 970**
per person

Trip duration:
6 nights / 7 days

Group size:
Max 6, minimum 2 passengers

Season and departure days:
All year. Daily departures.

BOGOTA AND THE AMAZON RAINFOREST

Description:

In this one-week trip you will have moments full of adrenaline and activity, as well as enjoy the peace and tranquility that the Amazon rainforest inspires. It will be days of total immersion in the Amazon rainforest, in a plan designed to ensure the connection with the natural environment and allow you to explore the wildlife of this incredible place.

¿What's included?



Transportation:

- Air ticket Bogota - Leticia - Bogota, economy class
- Transfers in and out in Bogota and Leticia.
- Transfers by public boat (shared).



Accomodations:

- 1 night accommodation in Bogotá 4* hotel.
- 3 nights accommodation in Leticia hotel 4*.
- 1 night in nature reserve.



Meals: 5 breakfasts, 2 lunches, and 4 dinners.



Activities: • Panoramic tour of Leticia.

- Amazon River tour and visit to Micos Island.
- Tabatinga City Tour.
- Visit to Puerto Nariño, Lake Tarapoto or the Post Office.
- Visit to the Marasha nature reserve.
- Night Safari.

NOT INCLUDED: Meals not described // Tourist entrance fee to Leticia USD 5 // Entrance fee to the town of Puerto Nariño USD 2 // Cocktails, drinks and liquors // Snack // Internet // Medical assistance card // Personal expenses // Tips // Supplement in airfare due to change of class or season.

Tour:



Itinerary

Day 1 - Bogota

Upon arrival in Bogota, transfer to the selected hotel.

Day 2 - Bogota - Leticia

Transfer to the airport to take the flight to Leticia (Not included). The Amazon welcomes you: at the Vásquez Cobo Airport in Leticia one of the hosts will pick you up to take you to the hotel. In the afternoon, panoramic tour of the city of Leticia. You will visit the ethnographic museum of the Amazonian man to learn about the indigenous culture of the region, the Santander Park or better known as “parrot park” to make sightings of parrots that come to sleep there, tour of the downtown area and handicrafts. Return to the hotel, dinner and overnight.



Amazon River - Amazonas

Day 3 - Leticia - Amazon River Tour

Breakfast at the hotel. Departure at 7:30 am to begin our tour, we will start visiting the Victoria Regia, the emblematic flower of the region, there you can admire a great variety of Amazonian flora, the tour continues to Macedonia, the Ticuna indigenous community, where we will have the opportunity to buy local crafts. We will arrive at the Island of the monkeys where you will be able to interact with these cute friends. Once our visit is over, we will go to Puerto Nariño where we will enjoy a typical lunch. Departure to Tarapoto Lake or El Correo, where, with a little luck we might have a sighting of the Pink Dolphin. Return to the hotel, dinner and overnight.

Day 4 - Leticia - Tabatinga - Leticia

Breakfast at the hotel. Free morning for personal activities. In the afternoon tour of the main tourist sites of Tabatinga - Brazil, such as the chocolate mansion, commercial area of sandals, the port, La Comara (place where you can appreciate all the majestic Amazon River next to a beautiful sunset. Return to Leticia. Dinner and overnight.



Monserate - Bogota

Day 5 - Leticia - Marasha Nature Reserve

Breakfast at the hotel. Today our adventure will take us on a 30 minute tour of the Amazon River and upon disembarking, we will take a walk of about 1 hour along the ecological trail, where you can observe some of the flora and fauna of the region. Arrival at the reserve where you can do activities such as: canoeing, kayaking, observation of victoria regia, exploration of flora and fauna (monkeys, birds, reptiles, etc.) and artisanal fishing. Buffet lunch, and rest of the day at leisure. In the evening, night safari: We will observe and if possible have contact with the black caiman. Dinner and overnight at the reserve.

NOTA: The reserve has electricity only from 6 p.m. to 10 p.m.



Puerto Nariño - Amazonas

Day 6 - Leticia - Bogota

Breakfast. At the indicated time we will leave for Leticia, to take your flight to Bogota.

If needed, we can book additional nights of lodging in Bogota or in another city.



Ventanas - Antioquia

Price from **USD 2,325**
per person

Trip duration:
6 nights / 7 days

Group size:
Max 6, minimum 2 passengers

Season and departure days:
All year. Daily departures.

BIRDWATCHING TOUR IN ANTIOQUIA

Description:

Colombia is the country with the largest number of bird species in the world: more than 2,000 in total. More than 70 of these species are endemic, more than 200 are migrants and at least 160 of them are varieties of hummingbirds. We invite you to explore with us this variety of birds in one of the most diverse regions of the world. This tour is based in the city of Medellín, which is the capital of the department of Antioquia. In addition to the city and its surroundings, we will visit the municipality of Jardín, a coffee-growing town located at 1,800 meters above sea level. There we will visit the PROAVES reserve in Alto de Ventanas where the Wax Palm, Colombia's national tree, can be found and there is the possibility of observing the Spectacled Bear. We will also visit the orchid reserve of the Colombian Orchid Society, the national flower of the country. We will be in the colonial city of Santa Fe de Antioquia, founded in 1541. It is located near the Cauca River, the second longest river in the country and has in its surroundings the last remnants of tropical dry forest remaining in Colombia. We will also visit the natural refuge of the Rio Claro Canyon, one of the most beautiful in the country, located in a karstic tropical rainforest and one of the relicts of Pleistocene forest.

¿What's included?



Transportation:

- Arrival and departure ground transfers in Medellín.
- Round trip transportation in specialized tourism cars.



Accommodations:

- 2 nights in Medellín 4* hotel.
- 2 night in the municipality of El Jardín.
- 2 night in the vicinity of the Claro River.



Meals: All breakfasts, 2 lunches, and 4 dinners.



Otros:

- Entrance to the sites described in the program.
- Visit to the Bambusa Plantation.
- Gallito de Roca's sighting tour in the afternoon.
- Professional guide expert in birds (in Spanish).

NOT INCLUDED: Air tickets // Cocktails, beverages and liquors // snacks // Internet // Medical assistance card // personal expenses // Gratuities // Tips.

Tour:



Itinerary

Day 1 - Medellín.

Arrival at José María Córdova airport and transfer to the hotel in the city of Medellín. Briefing on general recommendations for the tour.

Day 2 - Medellín – El Jardín.

Transfer from the Hotel to the Quebrada La Presidenta (approximately 15 minutes walk). La Presidenta is an urban linear park and a very important environmental axis of the city, in which more than 80 species of birds have been recorded; among them: Tanager (Tangara vitriolina), Crestibarrado Batará (Thamnophilus multistriatus) and Colombian Chachalaca (Ortalis colombiana). Breakfast at Park 37 Restaurant. Transfer to the Botanical Garden of Medellín. Tour inside the Garden, a lung of the city where 130 species of birds have been recorded, such as: Red Macaw (Ara macao), Euphonia piquigruesa (Euphonia laniirostris). In the Botanical Garden there will also be a tour to identify species of trees, palms, orchids and tropical shrubs. Lunch at In Situ restaurant inside the Botanical Garden. Transfer to the municipality of Jardín (130 km) Check in at the hotel. Dinner and lodging.

Day 3 - Jardín – Ventanas - Jardín.

This day we will wake up very early, to leave at 5 a.m., in order to be in the Proaves reserve, almost 2 hours away by an unpaved road in poor condition at the perfect time to start the sightings of the day even on the road itself. In this reserve we can spend most of the day and this activity will include breakfast and lunch. There are species of high interest such as Yellow-eared Parrot (Ognorhynchus icterotis), Sun Hummingbird (Coeligena Orina), some species of Galarías, tanagers and many hummingbirds. We will walk through the high Andean forest and know some species of orchids and bromeliads of the area. orchids and bromeliads of the area. In the afternoon we will return to the hotel to rest.

Day 4 - Jardín - Medellín.

We will leave Jardín for Medellín early at 7 a.m., on our way back we hope to enter the Bambusa coffee farm where we will be able to observe species such as: the common squirrel (Piaya cayana), the Azulejo golondrina (Tersina viridis), Chachalaca Colombiana (Ortalis Columbiana), Tangara Guirá (Hemithraupis guira). At Finca Bambusa we will be able to experience the coffee culture and buy some locally produced organic coffees. We hope to arrive in the city, to settle in the hotel, and leave before sunset. and leave before sunset to go bird watching in the Botanical Garden of Medellín. the Botanical Garden of Medellín, where at sunset the scarlet macaws arrive. the scarlet macaws arrive at sunset, (or we can visit another reserve in the city to the city to be agreed that day according to the client's taste), and then return to the then return to the hotel to rest and have dinner in the evening.



Iridosornis porphyrocephalus (Tangara de color morado)

Day 5 - Medellín – Rio Claro.

Today we will drive from Medellín on the road that leads to Bogotá towards Bogota towards the east, 160 kms and almost 4 hours 4 hours direct, where we will spend the next two nights to learn about the where we will spend the next two nights to learn about the ecosystem of the Magdalena Medio, the tropical rainforest, the the Rio Claro Reserve and its great variety of fauna and flora species. variety of flora and fauna species. This day we will have lunch on the way, and we will make several stops along the road to try to see some other along the road to try to see some other species for example: 2 hour hike to the El Ocho Hydroelectric Plant. El Ocho Hydroelectric Plant, and in the area we can observe the White-backed White-backed Woodpecker (Capito hypoleucus), White-throated Manakin (Manacus manacus), White-rumped Manakin (Massius Chrysopterus), among others, and in the afternoon we will arrive at our in the area of Rio Claro.



Eubucco bourcierii (Barbacoa pelirroja)

Day 6 - Rio Claro and Surroundings.

We will leave early after breakfast, to tour the area and today we will start by going just 10 minutes from our hotel to visit the famous Rio Claro Canyon Nature Reserve where in the morning we will walk through a karst forest and take a tour of the mulatto trail to try to observe the Yellow-headed Parrot (Pionopsitta pyrrilia) and the Antioquian Tyrant (Phylloscartes lanyoni) among other species. Along the way we will also observe several species of gray tamarins (Saguinus leucopus). We will have lunch at the hotel, and in the afternoon, depending on whether we have seen species in the reserve, we will stay there or visit other nearby places to complement our trip before returning to rest at the hotel for our last night.

Day 7 - Rio Claro - Medellín.

This day we return to Medellín to finish our tour. The trip takes approximately 4 hours, so it is recommended that if you are taking a recommended that if you are going to take a flight this day, it should be at the end of the day the end of the day at 5 or 6 p.m. in order to be able to reach the José María to arrive on time at the José María Córdova International Airport in Rionegro. Córdova International Airport in Rionegro.

If needed, we can book additional nights additional nights of lodging in Medellín or in another city.



Cerros de Mavecure - Puerto Inírida

Price from **USD 750**
per person

Trip duration:
4 nights / 5 days

Group size:
Max 15, Minimum 2 passengers

Season and departure days:
All year round. Departures every
Thursday

MAVECURE HILLS - GUAINIA

Description:

Discover with this trip the adventurer in you. It is a trip without luxuries where you will enjoy the contact with nature, the most beautiful landscapes of the Atabapo River and the interaction with indigenous cultures.

¿What's included?



Transportation:

- Transfer airport - hotel - airport
- Boat transfers and ground transportation.



Accommodations:

- Two nights in an indigenous community.
- One night in Morú nature reserve
- One night in a 4 star hotel in Bogota.



Meals:

- 4 breakfasts, 3 lunches and 3 dinners



Activities:

- Tour along the Inírida River.
- Hike to the base of Cerro Diablo.
- Visit to the El Remanso Community.
- Ascent to the Mavecure Hills.
- Execution of the Honey Route.
- Recognition of the Estrella Fluvial de Inírida.
- Bathing in the Atabapo River.
- Matavén Jungle Exploration.

NOT INCLUDED: Air tickets // Cocktails, beverages and liquors // snacks // Internet
// Medical assistance card // personal expenses // Gratuities // Tips.

Tour:



Itinerary

Day 1 - Bogota.

Upon arrival in Bogota, transfer to the selected hotel.

Day 2 - Bogota - Guainia.

Upon arrival our host will be waiting for you at the airport Cesar Gaviria Trujillo in Puerto Inirida, to embark to the hills of Mavecure, Pájaro and Mono, belonging to the indigenous reserves of Remanso and Venado, where you will be welcomed and have lunch. From here you will have a hike to the white sand sheet to see the Inírida flower. Continuing with the hike to the base of Cerro Diablo to see the gallery forests. Dinner. Accommodation, indigenous hut in the community of Remanso.

Day 3 - Mavecure Hills and La Ceiba community.

After breakfast, we start the hike to the hill of Mavecure, a natural viewpoint to appreciate the other two hills: Pájaro and Mono, as well as the landscape of jungle and savannah that characterizes this region of Colombia. It will take between one and two hours. Before noon you will be descending to the community of El Remanso to have lunch and enjoy the refreshing waters of the Caño San Joaquín, continuing to the Almidón Indigenous reservation of the community of La Ceiba - of the Puinave, Curripaco and Tucano ethnic groups. Dinner, in the evening you will have a trip in Curiara to Caño Pajarito recognition of the ichthyofauna. Lodging in indigenous hut.

Day 4 - La Miel and Estrella Fluvial de Inírida Route.

After breakfast, you will take a short tour of the community of La Ceiba to learn about their productive initiatives that are committed to sustainability, you will take the Honey Route. Then, you will begin your journey to the Estrella Fluvial de Inírida, the confluence of the Inírida, Guaviare and Atabapo rivers and source of the Great Orinoco River. During the tour you will make a stop to enjoy a refreshing swim in the Atabapo River and visit the Piedra de Masivo, a point that marks the border between Colombia and Venezuela. The trip will take approximately three hours. Finally you will arrive at the Morú Natural Reserve, where you will have lunch and spend the night.

Day 5 - Touring the Matavén jungle - Bogota.

After breakfast, you will have a walk through the Morú Natural Reserve and explore and recognize the forests of the Matavén Jungle in the department of Vichada. At mid-morning, you will depart for Inírida up the river for about an hour to reach the airport and take the flight to your next destination.

If needed, we can book additional nights of lodging in Bogota or in another city.



Mavecure Hills - Puerto Inírida



Cartagena de Indias - Colombia

Price from USD 1,460
per person

Trip duration:
9 nights / 10 days

Group size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year round. Daily departures.

BOGOTA, CARTAGENA AND PARQUE TAYRONA

Description:

We designed this 9-night, 10-day circuit that includes visits to 3 of Colombia's main tourist regions: Bogota, Cartagena and Tayrona National Park.

¿What's included?



Transportation:

- Air tickets Bogota - Cartagena // Santa Marta - Bogota, in economy class.
- Transfers between airports, hotels and activities.



Accommodations:

- 2 nights in Bogotá 4 star hotels.
- 3 nights in Cartagena 4 star hotels.
- 4 nights in Tayrona National Park.



Meals:

- Daily breakfasts.

NOT INCLUDED: Meals not described // Cocktails, drinks and liquors // Snacks // Internet // Medical assistance card // Personal expenses // Tips // Airfare supplement for change of class or season // Airfare supplement for change of class or season.

Tour:



Itinerary

Day 1 - Bogota.

Upon arrival in Bogota, transfer to the selected hotel.

Day 2 - Bogota.

Free day to explore Bogota. Optionally we can schedule a half or full day city tour.

Day 3 - Bogota - Cartagena.

Free day to discover Bogota on your own. At the end of the day transfer to El Dorado International Airport to take the flight to the city of Cartagena. Arrival, assistance at Rafael Núñez International Airport and transfer to the hotel. Free afternoon.



Cartagena de Indias - Colombia



Bogota - Colombia

RNT No. 12566



Tayrona Park - Magdalena

Day 4 - Cartagena.

Free day to enjoy the walled city of Cartagena. Optionally we can schedule one of the different specialized tours we have in the city and its surroundings.

Día 5 - Cartagena.

Free day to enjoy the walled city of Cartagena. On this day we suggest scheduling an excursion to Islas del Rosario or to one of the beach clubs near Cartagena.

Day 6 - Tayrona Natural Park.

At the indicated time transfer (5 hours drive) to the hotel in Tayrona Park. Lodging.

Day 7/8/9 - Tayrona Natural Park.

Free days to explore Tayrona Park on your own.

Day 10 - Tayrona Natural Park - Bogota.

Free morning. In the afternoon transfer to Santa Marta airport to take flight to Bogota. Lodging.

If needed, we can book additional nights of lodging in Bogota or in another city.



Baru Beach - Colombia

Price from **USD 3,710**
per person

Trip duration:
16 nights / 17 days

Group Size:
Private tour.

Season and departure days:
All year round. Daily departures.

LUXURY CIRCUIT THROUGH BOGOTA, AMAZONAS, EJE CAFETERO, MEDELLIN, CARTAGENA AND BARU ISLAND

Description:

We have designed this luxury trip visiting in 17 days the most worthwhile regions of Colombia. In this circuit you will visit Bogota, the Amazon jungle, the coffee region, Medellin, Cartagena and the beautiful Baru Island. During the tour you will have experiences as varied as staying in a jungle lodge at the top of a tree in the Amazon, tasting one of the best coffees in the world, strolling through the graffiti-filled neighborhoods of Medellin and relaxing on the beaches of Baru.

¿What’s included?



Transportation:

- All domestic air tickets between the cities to be visited.
- Transfers between hotels and airports, as well as transfers to all activities described in the itinerary.



Accommodations:

- 3 nights accommodation in Bogota, 5-star hotel
- 3 nights in the Colombian Amazon in a 5-star hotel
- 4 nights in the Eje Cafetero, on a coffee farm
- 2 nights in Medellín
- 2 nights in Cartagena 5 star hotel
- 2 nights in hotel Barú.



Meals: Daily breakfasts.

Activities:

- Panoramic Tour of Leticia.
- Amazon River and Isla de los Micos Tour.
- Marasha Nature Reserve Tour.
- Visit and entrance fee to the Coffee Park and Recuca Park.
- Tour and entrance fee to the Santa Rosa hot springs.
- City tour in Medellin and visit to the graffiti district.

NOT INCLUDED: Meals not described // Cocktails, beverages and liquors // snacks // Internet // Medical assistance card // personal expenses // tips

Tour:



Itinerary

Day 1 - Bogota.

Upon arrival in Bogota, transfer to the selected hotel.

Day 2 - Bogota - Leticia.

Transfer to the airport to take the flight to Leticia (Not included). The Amazon welcomes you: at the Vásquez Cobo Airport in Leticia one of the hosts will pick you up to take you to the hotel. In the afternoon, panoramic tour of the city of Leticia. You will visit the ethnographic museum of the Amazonian man to learn about the indigenous culture of the region, the Santander Park or better known as “parrot park” to make sightings of parrots that come to sleep there, tour of the downtown area and handicrafts. Return to the hotel, dinner and overnight.

Day 3 - Leticia - Amazon River Tour.

Breakfast at the hotel. Departure at 7:30 am to begin our tour, we will start visiting the Victoria Regia, the emblematic flower of the region, there you can admire a great variety of Amazonian flora, the tour continues to Macedonia, the Ticuna indigenous community, where we will have the opportunity to buy local crafts. We will arrive at the Island of the monkeys where you can interact with these cute friends. Once our visit is over, we will go to Puerto Nariño where we will enjoy a typical lunch. Departure to Tarapoto Lake or El Correo, where, with a little luck we might have a sighting of the Pink Dolphin. Return to the hotel, dinner and lodging.



Amazonas - Colombia

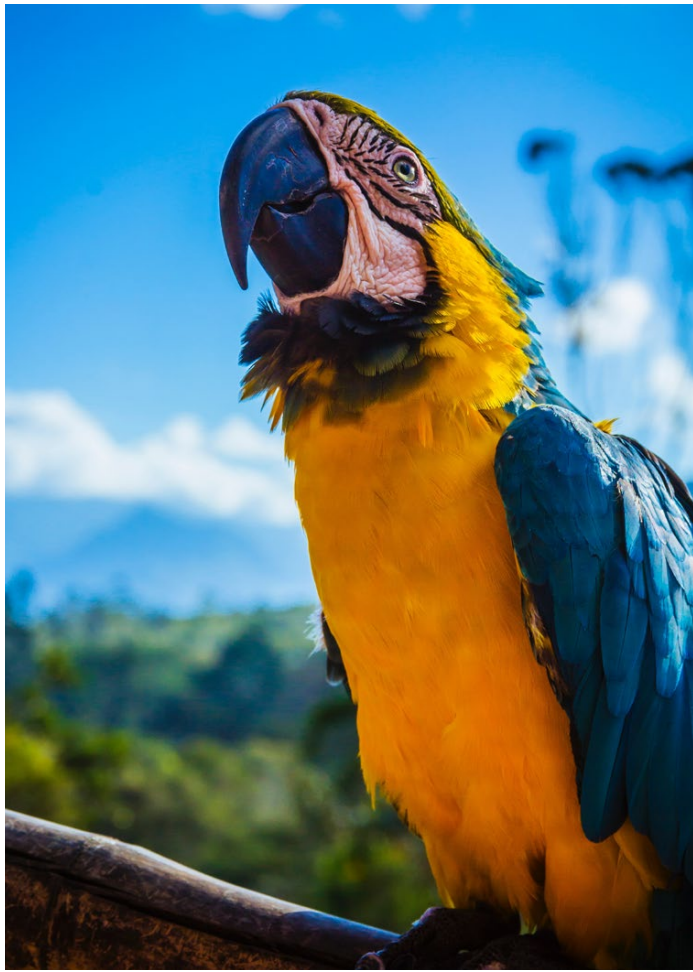
Day 4 - Leticia - Marasha Reserve.

Breakfast at the hotel. Today our adventure will take us on a 30 minute tour of the Amazon River and upon disembarking, we will take a walk of about 1 hour by ecological trail, where you can observe some of the flora and fauna of the region. Arrival to the reserve where you can do activities such as canoeing, kayaking, observation of victoria regia, exploration of flora and fauna (monkeys, birds, reptiles, etc.) and fishing. Buffet lunch, and rest of the day at leisure. In the evening, night safari: We will observe and if possible we will have contact with the black caiman. Dinner and overnight at the reserve.

NOTA: The reserve has electric power only from 6 p.m. to 10 p.m.

Day 5 - Leticia - Bogota - Eje Cafetero.

Breakfast. At the indicated time we will leave for Leticia, to take your flight to Bogota.



Amazonas - Colombia

Day 6 - Eje Cafetero – Coffee Park.

Breakfast at the hotel. Departure to the coffee park, where you can enjoy all the attractions and shows. Return to the hotel. Lodging.

Day 7 - Eje Cafetero – Recuca Park.

Breakfast at the hotel. Departure to the Recuca coffee culture park, where you can learn all about this culture and the coffee process. Return to the hotel. Lodging.

Day 8 - Eje Cafetero – Santa Rosa Hot Springs.

Breakfast at the hotel. Departure to Santa Rosa de Cabal, famous for its hot springs and sausages, where you can enjoy a morning in its hot springs and the warm climate. Lunch at the passengers’ expense. On the way back we will visit Salento to see its architecture. Return to the hotel. Lodging.



Eje Cafetero - Colombia

Day 9 - Eje Cafetero - Medellín.

Breakfast at the hotel. Rest of the day at leisure, until the agreed time, to take your flight to Medellín. Arrival and welcome at the airport and transfer to the hotel. Accommodation.

Day 10 - Medellín.

Breakfast at the hotel. In the morning you will be picked up by your transportation to take you on a city tour of the most representative places of the city. In the afternoon we will visit Graffiti city, to admire this street art. Return to the hotel. Accommodation.

Day 11 - Medellín - Cartagena.

After breakfast, you will be transferred to the airport for your flight to Cartagena. Arrival, assistance at the Rafael Núñez international airport and transfer to the hotel. Afternoon at leisure.

Day 12 - Cartagena.

Breakfast at the hotel. Free day to enjoy the walled city of Cartagena. Optionally we can schedule one of the different specialized tours we have in the city and its surroundings.

Day 13 - Cartagena - Isla Baru.

Breakfast at the hotel. At noon you will be picked up at the hotel by your private transportation to take you to the port of Cartagena to take the private boat that will take you to your hotel on Baru Island. Located 45 minutes from Cartagena, Hotel Las Islas is a sophisticated and environmentally friendly retreat that will encourage you to relax and enjoy your surroundings, the beaches and the spectacular scenery.

Day 14 - Isla Baru.

Free day. Take the opportunity to visit some of the magnificent restaurants and bars of the hotel and to relax in the swimming pool and Spa.

Day 15 - Isla Baru - Bogotá.

After lunch you will take your private boat to be transferred to Cartagena. In the afternoon you will take your flight to Bogotá. Upon arrival in Bogotá you will be transferred to your hotel.

Day 16 - Bogotá.

Free day to enjoy Bogotá and the surroundings of your hotel.

Day 17 - Bogotá.

Breakfast at the hotel. Free time until transfer to the airport.



GETAWAYS IN COLOMBIA

Sometimes we have the best experiences on short trips. Short stays, extended business trips, specific interests or any other event where you don't have enough time to make a full circuit are the best opportunity to embark on one of our short trips. These trips are designed for you to plan them as stand-alone experiences, combine them with another itinerary or modify them according to your specific needs. Just contact us.





Bogota D. C.

Price from USD 310
per person

Trip duration:
2 nights / 3 days

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

BASIC BOGOTANO

Description:

Bogota has it all. It is a city where traditions and cultural expressions from all regions of the country have arrived; a metropolis that welcomes the flavor of every corner of Colombia, which is manifested in the windows of colorful stores, spaces for history, art, cinema, theater and literature. Flavors that bring back memories and create new experiences, sounds that are not only in the concerts, but that go out into the streets and allow the party to be set up anywhere.

PROCOLOMBIA

¿What's included?



Transportation:
• Transfers Airport - Hotel - Airport.



Accommodations:
• 3 nights accommodation in Bogota 4* Hotel Usaquen area.



Meals:
Breakfasts.



Sightseeing:
• Half-day Panoramic City Tour.

NOT INCLUDED: Air tickets /// Bilingual Guide /// Medical assistance card /// Personal expenses /// Tips.

Tour:



Itinerary

Day 1 - Bogota.

Arrival at El Dorado International Airport. Pick up and transfer to your hotel. Rest of the day at leisure.

Day 2 - Bogota.

Breakfast at the hotel. Today we will enjoy the city with a City Tour. This panoramic tour will allow you to experience Bogota's culture from its different facets. You will discover the main tourist areas and the most recognized places of the city, parks, historic squares, restaurants, special cafes and places where you can enjoy the nightlife in the capital. Once the tour is over you will be a connoisseur, you will be ready to decide which was your favorite area, return and enjoy Bogota in your own style.

Day 3 - Bogota.

Breakfast at the hotel. Free day.

Day 4 - Bogota.

Breakfast at the hotel. Free time until transfer to the airport.

Note: With this package you can accommodate the enjoyment of your nights in Bogota, to combine it with one of our getaways in Colombia. You can take one night at the beginning, leave for a getaway and return for the other 2 nights or vice versa.



Candelaria - Bogota



Bolivar Plaza - Bogotá D. C.



Caño Cristales - Meta

Price from USD 465
per person in low season
(Dec 2023 - Mar 2024)

Price from USD 665
per person in high season
(15 Jun to 15 Nov)

Trip duration:
2 nights / 3 days

Season and departure days:
All year - Daily departures.

CAÑO CRISTALES

Description:

With this experience you will have a different way to enjoy one of the most visited destinations in Colombia. Tour its landscapes for 3 days, and spend the night in cabins of rural construction in the middle of nature. In this place, the available lodging has cabins ideal for group accommodation. If you are traveling with your family or friends, and everyone likes nature, this is the ideal place and the perfect plan.

Group Size: Operates with minimum of 2 passengers.

¿What's included?



Transportation:
• Land and river transfers.



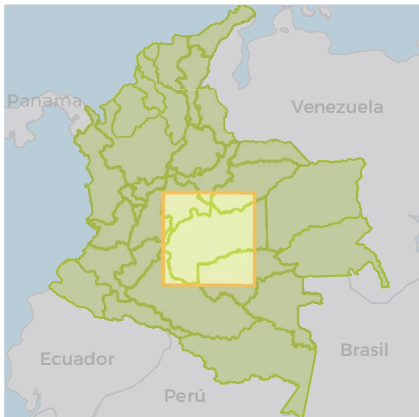
Accommodations:
• 2 nights in Caño Cristales.



Meals:
• All breakfasts from the 2nd day, 2 lunches and 2 dinners.

NOT INCLUDED: Air tickets // Bilingual guide // Tourist taxes Eur 10 // Port expenses Eur 5 // Entrance fee to the national park Eur 30 // Internet service // Medical assistance card // Personal expenses // Tips.

Tour:



Itinerary

Day 1 - La Macarena.

Reception at La Macarena airport. Visit to Cormacarena and National Parks facilities to receive an introductory talk about the PNN Sierra de La Macarena. Transfer to the Guayabero River to embark on a wooden canoe with our luggage to our first visit of the trip: Caño Cristalitos - 20 minutes navigation upstream on the Guayabero River, spotting wildlife on the banks of the river until we arrive at the farm where we get ready for the hike. Ascent of 25 minutes until we reach El Mirador, a point on the mountain range with an exceptional view where our guide will talk to us about the ecosystems of La Macarena and the social history of the municipality. We will hike for 45 minutes until we reach Caño Cristalitos, where we can swim and have our first contact with the Macarenia clavigera, the famous plant that gives Caño Cristales its colors. Return to Guayabero to meet our canoe. Transfer by canoe to La Manigua Lodge. Afternoon rest with possible monkey watching from the cabins. Dinner at La Manigua Lodge.

Day 2 - La Macarena.

Breakfast at La Manigua Lodge. The time of our departure will be randomly assigned by Cormacarena and National Parks (it can be between 7am and 9am). Transfer by canoe downstream on the Guayabero River, we will take a 4x4 truck ride into the Sierra de La Manigua National Park. Upon arrival at the National Parks reception center, we will prepare for the hike by doing a brief warm up, we will walk for about 30 minutes until we reach our desired destination: Caño Cristales, once we are in Caño Cristales, we will start the trail that the environmental entities have assigned us. In the National Park we will be around 7 hours, time in which we will walk the trail, have lunch, swim in natural pools and take many pictures of the colors and waterfalls of this wonderful river. At the end of the tour, we will return by the same route we did in the morning until we return to La Manigua Lodge. In the afternoon - evening we will enjoy a cultural activity that you will surely love. Dinner at La Manigua Lodge Day.

Day 3 - La Macarena.

Breakfast at La Manigua Lodge. Departure time will be defined according to the time of the return flight. We will leave La Manigua reserve on foot to meet our horses. We will ride for 60 minutes through morichal forests and hills very characteristic of the llanero landscape until we reach Caño Piedra. If we have time, we will take the opportunity to swim in a pool of crystal clear water of the Caño. We will return to La Manigua Lodge to pack our things and return to La Macarena by canoe. Depending on the flight schedule, we will have time for lunch. Transfer to the airport (The activities of this day will depend on the flight schedule).



Caño Cristales - Meta



Caño Cristales - Meta

Important notes::

- As it is a national park, it is mandatory to be vaccinated against yellow fever. Depending on the airline, the presentation of the vaccination card is required.
- National Parks prohibits the entrance of children under 5 years old for the trails.
- The itinerary could have modifications due to the load capacity of the trails, which are assigned by the local environmental entities.
- Lunch during the trails is served with cold cuts (wrapped in banana leaves), since it is a protected area and plastic is not allowed.
- If you have any dietary restrictions (allergies, restricted foods), please let us know once you have made your reservation.
- The Caño Cristales ecosystem is very fragile, so please keep in mind that for the visit to the Cristalitos, Cristales and Pailones trails, the use of sunblock is the use of sunscreen, creams, repellents, or any other chemical repellents or any other chemical product that alter the water, affecting the plants.
- It is also forbidden to bring plastic bottles and disposable plastic bottles and disposable containers. Bring a reusable reusable bottle.
- The season in which Caño Cristales is open is open during the winter season (June to November). The weather is very varied, which could may alter the schedule of flights or tours. tours.



Lost City - Santa Marta

Price from USD 660
per person in low season

Price from USD 755
pper person in high season (Holy Week,
Holidays, Holiday Week).

Trip duration:
6 nights / 7 days

Season and departure days:
All year - Daily departures.

LOST CITY

Description:

Are you looking for an adventure trip? Ciudad Perdida disappeared in the tropical jungle more than 500 years ago and was only discovered again in 1970. Deep in the Sierra Nevada de Santa Marta is this pre-Hispanic wonder that is only acces- sible on foot after a three-day hike. On the way you will cross rivers, waterfalls and indigenous communities that still live in the region. Even though this adventure can be demanding, the scenery and the experiences that are lived during the hikes make it one of the favorite places for travelers visiting northern Colombia.

Group Size: Operates with minimum of 2 passengers.

¿What’s included?



Transportation:

- Land transfers.



Accommodations:

- 2 nights lodging in Santa Marta.
- 4 nights of lodging in the lost city tour.



Meals:

- Breakfasts daily, 3 lunches, 3 dinners.



Visits:

- Hot springs baths.
- Ecological hikes.
- Visit to the Lost City archaeological site.

NOT INCLUDED: Air tickets // Meals not described // Bilingual guide // Internet service // Medical assistance card // Personal expenses // Tips // Airfare.

Tour:



Itinerary

Day 1 - Santa Marta.
Reception at the airport and transfer to the hotel. Rest of the day free.

Day 2 - Santa Marta – Mamey (Cabaña de Adán or Alfredo).
Light breakfast at the hotel. Departure from Santa Marta to Mamey by jeep (3 hours approx). Upon arrival to the Mamey, integration and light lunch. Begin trekking from Machete to the first hut “Adán o Alfredo”. During the tour we have natural pools that gives us the Sierra Nevada de Santa Marta and in which we will take a refreshing bath, which will make it more pleasant to continue the hike. Approximately 4 hour hike (6 kms). Fruits during the walk, dinner, information and lodging.

Day 3 - Mamey – Mumake Hut.
Breakfast. Departure at 8:00 a.m. from the first hut “Adán o Alfredo” to the second hut “Mumake”. During this tour we pass through the indigenous village called Mutanyi. Information about the indigenous community. Hiking time of 4 hours approx (6 Km). Recreation, meals: lunch and dinner. Lodging. Fruits during the tour.

Día 4 - Mamey – Cabaña Romualdo.
Breakfast. Departure at 7:00 a.m. from the second cabin “Mumake” to the third cabin “Romualdo”. During the trip we meet indigenous families, cross the Buritaca river and enjoy its refreshing waters. Fruits along the way. Hike of 4 hours (6 kms). Recreation, lunch, lodging.

Día 5 - Mamey – Lost City.
Breakfast. Departure 7:30 a.m. to Lost City, trekking for about 1 hour and climb 1200 steps. Upon arrival at Ciudad Perdida we start the recognition of the area, with infor- mation about the site for 3 hours approx. with specialized guides on the subject. We leave the archaeological site, have lunch and start a 4 hour walk to the second hut. Dinner, free time, lodging.



Lost City - Santa Marta

Día 6 - Lost City - Santa Marta.
Breakfast. Departure 7:00 a.m. from the second hut to the first hut to have a snack and then start the return to the mamey. Travel time 6 hours approx, lunch, return in jeeps to Santa Marta, 3 hours approx (58 kms). Lodging.

Día 7 - Santa Marta.
Breakfast. Free time until pick up time for the airport.



RNT No. 12566

Lost City - Santa Marta



Casanare - Colombia

Price from **USD 380**
per person

Trip duration:
3 nights / 4 days

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

EASTERN PLAINS SAFARI

Description:

During four days of expedition you will visit El Hato El Berlín, the Llanerazo Museum and the nature reserve El Encanto de Guanapalo. You will learn about their sustainable projects, enjoy beautiful landscapes and have an immersion in the Llanera culture. You will enjoy a horseback ride with one of the best riders in the region and you will do 3 types of safari, you will also learn how to make handmade chocolate and enjoy a typical cultural show of the region. An experience not to be missed!

¿What's included?



Transportation:
• All ground transfers.



Accommodations:
• 3 nights lodging in Yopal.



Meals:
• Daily breakfasts, 3 lunches, 3 dinners (typical food of the region).



Visits:
• Safari Walk.
• Safari Horseback Riding.
• Canoe Safari.
• Visit to the Llanerazo Ranch.

NOT INCLUDED: Air tickets // Meals not described // Bilingual guide // Internet service // Medical assistance card // Personal expenses // Tips.

Tour:



Itinerary

Día 1 - Yopal – Trinidad - Hato Berlin.
Reception at the airport and transfer to Hato Berlin. You will be received at the Hato Berlin nature reserve before entering the Biosecurity protocols, we will do a Safari walk in the morning or if you prefer a horseback ride. In the afternoon we will do a canoe Safari. We will stay at the Posada Rural El Diamante or if you prefer a hotel in Trinidad.

Día 2 - Trinidad.
After breakfast we will visit the ranch Museum el Llanerazo, you will be welcomed by Seudiel Walteros el Llanerazo, person who won a contest as the most eutectic Llanero in his time who will teach you all about the Llanera culture, in this place time stopped 40 years ago, there hang elements of our ancestors with which they faced the circumstances of the time will be a nice journey through the culture and history. You will have time to rest in a “chinchorro” or “campechana” and watch the “llanera” fauna. You will have a small cultural sample of music with cuatro and singing performed by the Llanerazo, we will also make handmade chocolate. In summer time you can swim in the Pauto River and in winter time the great Llanerazo will challenge the rushing waters of the river with his faithful friend the horse. In the afternoon we will return to the hotel.

Día 3 - Trinidad.
After breakfast we will leave for the Guanapalo Charm Nature Reserve and go on a wildlife observation walk. In the afternoon we will walk through the savannahs of the reserve as far as we can enter the vehicle in which they are being transported looking for wildlife. Return to the hotel. Lodging.

Día 4 - Trinidad - Yopal.
Breakfast. Free time until pick up time for the airport.

Note: The itinerary is suggested, it may vary due to climatic or logistical conditions, but efforts will always be made to carry out all the activities included in the tour.



Yopal - Casanare



Yopal - Casanare



Coffee Park - Quindío

Price from USD 565
per person

Trip duration:
3 nights / 4 days

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

COFFEE EXPERIENCE

Description:

We want you to experience the best of the coffee region in a short 3-night tour. During this tour you will learn about coffee in a hacienda specialized in this activity, visit the Botanical Garden and learn about ecology and conservation, and finally visit the most touristic places of the destination: the picturesque town of Salento and the Cocora Valley.

Itinerary

Day 1 - Armenia - Coffee Park - Montenegro.

Arrival in Armenia: Reception at the Armenia airport. We will go by car to the Coffee Park, where we will enjoy the attractions and shows. At the end of the day, transfer to the farm for dinner and overnight.

Day 2 - Montenegro - Salento and Cocora Valley.

After breakfast we will depart for Salento, the most popular tourist destination in Quindío. Walk through its colorful streets and appreciate the traditional architecture left by the Antioquian colonization in the first town founded in this department. Explore the stores on Calle Real to learn about the handicrafts and climb to the Mirador to see the town and its surroundings. Then you will go to the famous Cocora Valley to appreciate the beauty of the place and know the Wax Palms, we will have the opportunity to participate in the palm planting. Lunch. At the end of the afternoon you will return to the farm.

Day 3 - Botanical Garden and coffee experience.

After breakfast you will leave for the Quindío Botanical Garden, located in Calarcá, to visit its famous butterfly garden, with more than 500 registered species, walk the trails and learn about palms, ferns, heliconias and other species of flora of the coffee-growing region. In the afternoon you will go to the Combia hacienda (or similar) to experience the coffee route, which through different seasons will allow you to experience aromas, textures and flavors through hiking activities and handicraft workshops. At the end of the afternoon you will return to the hotel farm.

Day 4 - Montenegro - Armenia.

Breakfast. Free time until pick up time for the airport.



Quindío - Colombia

¿What's included?



Transportation:
• All ground transfers.



Accommodations:
• 3 nights in coffee plantation in Montenegro.



Meals:
• 3 breakfasts, 1 lunch, 3 dinners (Menu of the day).

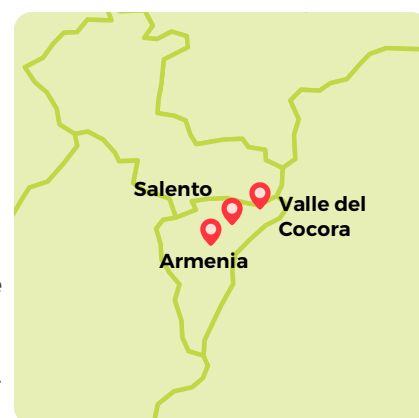


Visits:
• Coffee Park.
• Coffee Tour with Cupping.
• Visit to the municipalities of Salento and Valle de Cocora.
• Quindío Botanical Garden.

NOT INCLUDED: Air tickets // Meals not described // Bilingual guide // Internet service // Medical assistance card // Personal expenses // Tips.

** Rates subject to change without prior notice, not applicable for fairs and congresses**

Tour:



Cocora Valley - Quindío

EXPERIENCES IN COLOMBIA

Sometimes the best experiences are on short trips. Fast routes full of culture where you can get to know the cities better. These trips are designed to be planned as independent experiences, combined with some other itinerary or modified according to your specific needs. Just contact us.



BOGOTA

La Santamaría Bullring - Bogotá



Candelaria Neighborhood - Bogotá

Price from USD 95
per person

Duration:
4 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CITY TOUR

Description:

This panoramic tour will allow you to experience Bogotá's culture from its different facets. You will discover the main tourist areas and the most recognized places of the city, parks, historic squares, restaurants, special cafes and places where you can enjoy the nightlife in the capital. Once the tour is over you will be a connoisseur, you will be ready to decide which was your favorite area, come back and enjoy Bogotá in your own style.



Paloquemao Market Square - Bogotá

Price from USD 80
per person

Duration:
7 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

GASTRONOMIC TOUR

Description:

If there is something that characterizes Colombia, it is the variety of products that are discovered in each region. In Bogotá you will find delicacies from all over the country, fruits, coffees, typical dishes and desserts, a culinary experience where you will delight yourself through aromas, sensations and explosion of flavors. In our gastronomic tour, you will discover the local food and share with the community, while visiting market places and traditional places of the city. You will be surprised with the history behind each preparation.



Salt Cathedral of Zipaquirá - Cundinamarca

Price from USD 135
per person

Duration:
7 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

SALT CATHEDRAL OF ZIPAQUIRA

Description:

Known as the first wonder of Colombia, completely carved in salt and unique in the world. The Salt Cathedral, located 180 meters underground, will give you a unique experience away from the everyday. Initially, it was a mine where the workers created a small chapel. However, they never imagined that it would become a must-see attraction for visitors. Every step in the Cathedral will surprise you, from the Stations of the Cross to the Coru, a balcony where you can appreciate the largest underground cross in the world, measuring 16 meters high and 10 meters wide.



Laguna de Guatavita - Cundinamarca

Price from USD 125
per person

Duration:
7 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR GUATAVITA AND ZIPAQUIRA

Description:

This plan is an excellent combination of mystical and unique experiences in the world. You will start the tour with a visit to the Guatavita Lagoon, sacred site for the Muisca culture and place that inspires the Legend of El Dorado. Afterwards, you will cross the savannah and arrive at the Salt Cathedral of Zipaquirá, the first wonder of Colombia. With its impressive architecture completely carved in salt, this subway temple will give you an amazing experience by visiting the virtual reality theater, the water mirror and the largest underground cross in the world.



Villa de Leyva - Boyacá

Price from USD 200
per person

Duration:
12 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR TO VILLA DE LEYVA AND RAQUIRA

Description:

Undoubtedly, it is one of the most beautiful colonial towns in our country. This historic place, considered one of the heritage towns, combines natural landscapes with pre-Columbian architectural beauty. You will travel back in time visiting the Plaza Mayor, the largest in Colombia, adorned by its stone streets, a basin in the center and buildings ranging from ancient to modern. To reach this destination, you will cross the Sabana de Bogotá, discover magical places such as the town of Ráquira known as the craft capital of Colombia and characterized by the work with clay.



Streets of Villa de Leyva - Boyaca



Coffee Farm - Hacienda Coloma Fusagasugá

Price from USD 105
per person

Duration:
7 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

COFFEE FARM TOUR

Description:

Enjoy your visit to Bogotá and learn about the flagship product of our country, coffee Colombia is known as one of the best producers in the world, where the mountains and the tropical climate make our coffee a fruit with a smooth flavor and multiple aromas. What better than to learn about the process in the field from the hand of a local expert. In addition, you will be able to appreciate beautiful landscapes while tasting an exquisite cup of Colombian coffee.



Coffee farm experience in Fusagasugá from Bogotá

MEDELLIN





Medellin downtown

Price from USD 60
per person

Duration:
4 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CITY TOUR

Description:

Discover the charm of a city in constant evolution and development. A tour of the main sites of interest that reflects the daily life of the inhabitants, the stories of hope and change, the contrast of neighborhoods, the style of old and modern buildings, the use of new spaces, the style of churches and artistic works of world-renowned masters. Visit the main tourist attractions in the center, north and south of the city.



Commune 13 - Medellin

Price from USD 60
per person

Duration:
4 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

GRAFFITI TOUR COMMUNE 13

Description:

Artistic, cultural and political tour through Comuna 13, learning about its history and its transformation through culture and art, especially through the escalators and urban corridors where architectural innovation and urban art have generated a new vision of change, improvement and hope in a community marked by the events of the past war.



Museum of Antioquia - Medellin

Price from USD 85
per person

Duration:
4 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CITY TOUR AND MUSEUMS OF MEDELLIN

Description:

Get to know the main tourist attractions of Medellín, in addition to entering the museum of your choice. Museo de Antioquia: The most important museum in Medellín, it houses paintings, drawings and sculptures of the master Fernando Botero Museo de Arte Moderno: Art and contemporary artistic practices. El Castillo Museum: Exhibitions of porcelain and crystal, stained glass, gobelins, antiques, etc. Explora Aquarium: The largest freshwater aquarium in Latin America.



Medellin - Antioquia

Price from USD 100
per person

Duration:
4 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR OF MEDELLIN BY ELECTRIC BICYCLE

Description:

Explore all the attractions of downtown Medellín in just 4 hours, while escaping the traffic and getting into the dynamics of our city. Get an overview of Medellín through its history, but also its most recent transformation spaces in the cultural district and the most beautiful and modern park. Complete this experience with a coffee tasting inside a roasting factory and tasting a delicious juice with the best of our local fruits.



Farm Silletera Santa Elena - Medellin

Price from USD 110
per person

Duration:
5 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

SILLETEROS TOUR IN SANTA ELENA

Description:

In this tour you will meet the silleteros, characters declared Cultural Heritage of the Nation and main protagonists of the Flower Fair and Silleteros Parade. The silletera farm offers a beautiful view of the plantations where a diversity of flowers, vegetables and greens are combined. Learn how to make a beautiful traditional silleta that you can carry and feel like a true silletero.



Guatape Reservoir - Antioquía

Price from USD 105
per person

Duration:
8 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR GUATAPE AND EL PEÑOL

Description:

This tour is framed in the contrast between green mountains and water mirrors in the middle of the Peñol and Guatapé reservoirs. Visit the municipality of El Peñol and its stone church, visit the tourist village Réplica del Peñol and its handicraft stores. Be amazed by the majestic Piedra del Peñol and the immense view that can be seen from its summit. You will also visit the municipality of Guatapé, known as the most colorful town in Colombia, famous for its streets, adorned with traditional skirting boards and handicraft stores.



Selection process of coffee beans - Medellin

Price from USD 55
per person

Duration:
4 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

COFFEE TASTING IN MEDELLIN

Description:

In the roasting plant of El Laboratorio de Café you will learn about the delicate process of transformation of the beans, how high quality Colombian coffee is marketed, how the selection process of coffee growers, storage, threshing, roasting, distribution and the reason for the different flavors of coffee from each of the small coffee growers supported by El Laboratorio de Café. Let yourself be tempted by the different aromas and flavors that Colombian coffee can have with the expert tasters and activate all your senses discovering memorable sensations that will teach you the specialty of our coffee.



Santa Fe de Antioquia

Price from USD 195
per person

Duration:
6 hours

Group Size: Operates with a minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR TO SANTA FE DE ANTIOQUIA

Description:

The barequeo of gold, is an ancestral trade, the same that gave origin to our city Santa Fe de Antioquia, a trade that is part of our experience, which allows us to know the Puente de Occidente declared a national monument, is part of the unmissable of our destination, added to the tour of the mother city of the Antioquians.



CARTAGENA



Cartagena de Indias - Colombia

Price from USD 45
per person

Duration:
4 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CITY TOUR

Description:

Tour through the neighborhoods of Bocagrande, Castillogrande, Muelle de los Pegasos, Monumento a los Zapatos Viejos, Castillo de San Felipe de Barajas, India Catalina and the Walled City. The tour will be conducted in a typical Chiva, includes entrance to the sites of interest and accompanying guide (Spanish).



La Boquilla - Cartagena de Indias

Price from USD 165
per person

Duration:
7 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

MANGROVE FISHING AND NATIVE CUISINE TOUR

Description:

Tour dedicated to nature and ecotourism immersed in mangrove ecosystems. This experience is enjoyed aboard an artisanal boat (canoe) commanded by a native of the population of La Boquilla, where a tour is conducted in which the techniques of fishing and catching crabs and crabs are taught. At the end of the navigation we will enjoy a delicious lunch from the catch.



Palenque - Bolívar, Colombia

Price from USD 130
per person

Duration:
7 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

PALENQUE TOUR WITH NATIVES

Description:

Spectacular experience of approach to the African culture in a special visit to the town of Palenque (first free town of America), located approximately 1 hour and a half from the city of Cartagena. This experience shows the history of San Basilio de Palenque narrated directly by a native of the population who will be in charge of the guided tour through the sites of interest such as the photographic museum and monument of Benkos Biohó. In this tour you will observe cultural samples such as traditional dances, handicrafts, sample of Creole language, local cuisine and many more surprises.



Islas del Rosario - Cartagena de Indias

Price from USD 115
per person

Duration:
7 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

ISLA DEL ROSARIO - BORA BORA ISLAND VIP PLAN

Description:

Trip to the sighting of crystal clear waters and sea of a thousand colors, archipela-go of the rosary, arrival to exclusive island of your choice with facilities equipped with freshwater pool, sun chairs, relaxation kiosks, privileged extension of beaches and calm waters for total enjoyment and relaxation. Dock tax Eur\$ 20 Usd\$ 30 not included.



Gastronomy Cartagena

Price from **USD 140**
per person

Duration:
6 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CARIBBEAN GASTRONOMIC TOUR

Description:

This tour is a walk, accompanied by a tour guide explaining the origin and the root of the Caribbean flavors and how to prepare them, in this tour we will have 5 stops starting with a stop at the traditional patacones with coastal cheese, shrimp cocktail, native fruits, typical sweets, then we continue the tour to a landmark of the city where you can see and learn the traditional dance of the city called “the champeta” there finalizara the tour with a traditional cold beer cellar of the coast.



Totumo Volcano - Cartagena

Price from **USD 55**
per person

Duration:
4 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR OF THE TOTUMO VOLCANO -
LODOTHERAPY

Description:

Don't miss the opportunity to visit the only medicinal mud volcano in the area, located on the outskirts of the city. It will allow you to take a refreshing therapeutic bath in one of its pools, which contain healing properties. Afterwards, you will enjoy a delicious swim in the fresh water lagoon, then we will head to a fishing village. then we head to a fishing village where you will have approximately 2 hours of beach time. hours of beach in this place. Lunch typical of the region.



Chiva in San Felipe Castle - Cartagena

Price from **USD 30**
per person

Duration:
4 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

RUMBA EN CHIVA - TRADITIONAL

Description:

We depart from the pick-up point aboard a typical colorful chiva. During the tour you can enjoy an entertainer, crossover music, water, beers and/or national liquors. Tour through Bocagrande, historic center, stop at San Felipe castle where we disembark for 40 minutes to enjoy the typical fried Cartagena and continue the tour through the old boots, Crespo, then we moved to a nightclub in the city where you can stay to continue enjoying the night, return to the tourist sector of Bocagrande or return to the starting point.

RNT No. 12566



Palenquera woman - Cartagena



SANTA MARTA

Tayrona National Park - Santa Marta



Santa Marta - Colombia

Price from **USD 75**
per person

Duration:
4 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CITY TOUR

Description:

Cultural tour of the city of Santa Marta, visiting the Quinta de San Pedro Alejandrino, Tayrona Archaeological Museum, Cathedral of Santa Marta, Historic Center, Rodadero. Includes: Ground transportation, entrance fees, guide.



Land of Gabriel García Marquez - Aracataca

Price from **USD 125**
per person

Duration:
5 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR ARACATACA AND MACONDO

Description:

Ground transportation from Santa Marta to Aracataca for an hour and a half, tour of the old town, visit to the Gabriel Garcia Marques House Museum, Cathedral, Remedios Park, Telegraph House. Includes: Ground transportation, entrance fees, tour guide, 2 bottles of water per person, snack.



White Beach - Santa Marta

Price from **USD 55**
per person

Duration:
6 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

TOUR PLAYA BLANCA WITH
MARINE WORLD

Description:

Boat ride to Blanca beach, swimming time to enjoy its crystalline waters. Includes: ground transportation, boat, guide. Visit to the Marine World, where you can appreciate different marine species of the region.

Price from **USD 180**
per person

Duration:
8 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

CITY TOUR TO BARRANQUILLA

Description:

Ground transportation from Santa Marta to Barranquilla (2 hours), tour of the El Prado neighborhood, cathedral, river walkway, visit to the carnival house, free time. Includes: Ground transportation, entrance fees to the carnival house, accompanying guide.

RNT No. 12566

Price from **USD 85**
per person

Duration:
5 hours

Group Size: Operates with a
minimum of 2 passengers.

Season and departure days:
All year - Daily departures.

MINGA COFFEE EXPERIENCE

Description:

Land transportation for 40 minutes to Minca, ecological hike through waterfalls, visit to a coffee and cocoa plantation, where the process from planting to harvesting is taught. Time for lunch at the coffee plantation. Includes: Ground transportation, local guide, lunch menu.

TERMS AND CONDITIONS:

The following general conditions apply for the tourist services offered by the travel agency Turismo al Vuelo S.A.S. (hereinafter “TAV”), which organizes the same under the commercial brand VÁMONOS DMC, identified with NIT 860.513.826-9 and duly registered in the National Tourism Registry to operate as a travel agency with numbers 161, 12.566 and 100.160. The following General Conditions (hereinafter, the “Conditions” or the “Contract”) that shall govern the contractual relationship with the purchaser(s) of tourist services sold by TAV (hereinafter, the “Customer”) are solely and exclusively the following.

1. TAV’S LIABILITY TO CUSTOMERS FOR SERVICES RENDERED

1.1 General Liability

TAV is subject to the liability regime established by Law 300/96, Regulatory Decree 1075/97, Decree 2438 of 2010, Law 1480 of 2011, Decree 1074 of 2015 and other regulations that modify, add or reform them. The responsibility of the organizer of the plan or tour package is limited to the terms and conditions of the program in relation to the provision and quality of services. Except when expressly mentioned, TAV is not a tourist service provider and its business activity is that of a travel agency that intermediates with national and international service providers for the contracting and provision of tourist services in favor of one or more Clients. As an intermediary, TAV has limited liability in the provision of tourist services performed by third parties, and has no influence on the decisions or policies of national and international operators, hotels, transportation companies, attractions, etc. that it hires for the proper execution of tourist services. Likewise, TAV assumes no liability to Customers who contract with TAV for the purchase of air transportation services, unless there is a specific contract in which TAV is responsible for such services.

1.2 Liability and reimbursement in case of force majeure and/or acts of God

TAV assumes no liability to the Client for accidents, strikes, riots, earthquakes, climatic or natural phenomena, security conditions, political factors, denial of entry permits, health issues and any other case of force majeure that may occur during the execution of the contracted tourist services.

In case of force majeure or fortuitous event, TAV reserves the right to make the necessary changes in the itinerary, travel dates, air itineraries, hotels, transportation and others in order to guarantee the success of the tourist services. These changes are accepted in advance by the Client at the time of acquiring TAV’s services.

TAV is not responsible for damages and expenses caused by unforeseen delays or changes in the schedule of flights, trains, boats, or any other means of transportation. In case of accident when the transport is carried out by land, the Customer shall be expressly subject to the laws of the country where it happens. In case of force majeure or fortuitous event before or during the trip (accidents, strikes, riots, earthquakes, climatic factors, security conditions, political factors, denial of entry permits, health issues, among others), or simply in order to ensure the success of the plan, TAV or the operator contracted by it for the provision of services may modify, replace or cancel itineraries, dates, flights, hotels, optional services, which is accepted by the Customer at the time of acquiring the services.

Reimbursement policies for services not rendered due to force majeure, acts or omissions of third parties or the passenger, not attributable to TAV, before or during the trip, will be defined by each operator and will be confirmed to the Customer once the travel documents are booked and issued, as well as the percentages of penalties or deductions that may apply. TAV is not jointly and severally liable for the amounts requested for reimbursement. Reimbursements will be made within 30 calendar days following the request. However, in the event that the process takes longer due to reasons beyond TAV’s control, TAV will not recognize any interest on the amounts to be reimbursed. The percentage of reimbursement will depend on the supplier’s conditions and TAV’s administration costs.

1.3 Liability for theft, loss or misplacement of personal belongings

TAV shall inform the Customer of the restrictions and responsibilities established by the airlines and other service providers (shipping companies, train companies, etc.), as long as they are previously published by them, in terms of prohibitions, maximum weight and number of pieces per passenger, limitations or impediments of access due to maximum quota. However, it shall be the sole responsibility of the Customer to comply with such policies, which may vary according to the provisions of the transportation companies or the service provider.

TAV is not responsible under any circumstances for the theft, loss or misplacement of Customers’ personal belongings. The Customer shall be solely responsible for the safekeeping of his/her luggage and travel documents before, during and after the provision of the ground services contracted to TAV. No employee of TAV or of an intermediary tourist service provider is authorized to take custody or guard objects belonging to the Customer or to any third party. In any case, TAV is not responsible for goods that are given in custody or under surveillance to any employee of TAV or of any intermediary tourist service provider. Luggage, documentation, money and any object carried by the Customer are the responsibility of the Customer and their custody and/or surveillance may at no time be delegated to TAV or any of its employees.

1.4 Responsibility in case of total or partial non-enjoyment of contracted tourist services

In the event that the Customer is obliged not to enjoy all or part of the contracted services, neither TAV nor the intermediary service providers shall be liable for any expenses incurred by the Customer. The Customer expressly accepts that under no circumstances will there be refunds for services not taken during the execution of a tour package or trip.

1.5 Responsibility for variation in prices and availability

TAV assumes full responsibility for the execution of contracted and confirmed services. Unless otherwise agreed, TAV’s confirmation of a service shall be valid for a maximum of 48 hours after it is sent to the Customer. Such confirmation of services shall be final once the amount of money expressly established by TAV and the Customer for the final reservation (deposit or full payment) has been received.

All prices, rates, taxes, fees or contributions, presented on one or more of the Agency’s websites, or quoted by a consultant, are subject to change, availability and validity without prior notice. Restrictions and conditions apply to each published rate as in effect. Hotel rates depend on the accommodation selected and are subject to change without notice by the Agency or any of its suppliers or intermediaries.

Taxes, fees and contributions that affect air fares, hotel rates and other services offered by TAV may vary at any time by provision of the National Government or foreign entity, as the case may be, which must be assumed by the Customer at the time of issuance of tickets or service orders.

2. TERMS AND FORMS OF PAYMENT

The specific conditions of each tourist package or service contracted shall define the form of payment and term. The value and form of payment of deposits or advances, tickets, reservations for sporting and cultural events, fairs, exhibitions and similar, shall be subject to the conditions of the organizer of such events, which shall be informed at the time of purchase.

If no specific payment conditions are agreed upon, it shall be understood that the Customer shall pay 100% of the agreed price at the date of purchase and that until such amount is paid, TAV cannot guarantee the provision of such service or a specific price.

All prices, rates, taxes, fees or contributions, presented in a proposal or quotation are subject to change, availability and validity without prior notice, which must be assumed by the Customer at the time of issuance of the travel documents. Restrictions and conditions apply to each published fare according to its validity.

3. TIME LIMIT FOR FILING CLAIMS AND POST-TRIP REQUESTS

All claims and requests for refunds or reimbursements must be filed by the Client within thirty (30) days from the date of completion of the trip for which the claim is made. All requests must be submitted to TAV in writing by e-mail (infotav@turismoalvuelo.com) or by physical means at any of TAV's offices. For its part, TAV will have fifteen (15) business days to respond to the Customer's requests and initiate the administrative process to evaluate the merits of the claim. Claims or requests submitted more than 30 days after the end of the trip will not be accepted.

4. CANCELLATION OF SERVICES, CHANGES, RETRACTION, WITHDRAWAL AND REFUNDS

4.1 Cancellation by TAV

TAV reserves the right to cancel all or part of the tour plans or ground services (transfers, guiding, excursions, etc.) contracted by the Client for reasons including, but not limited to, acts of God, force majeure, unavailability of the service to be provided, impossibility of a third party to provide the service, etc. In cases where the cancellation of the contracted service is for reasons other than force majeure or fortuitous event, TAV is obliged to communicate the cancellation of the service to the customer at least ten (10) days prior to the scheduled travel date. In this case, TAV undertakes to reimburse all monies paid by the Customer within fifteen (15) working days from the date of cancellation. In case the cancellation of the services occurs less than ten (10) days prior to the date of travel, TAV is obliged to refund 100% of the money paid by the client and an additional 10% of the net price of the service paid as compensation for possible damages caused.

TAV is not responsible for cancellations of accommodation bookings in hotels, hostels, houses, etc. that are directly cancelled by the supplier. In this case TAV undertakes to manage the reimbursement of the monies paid to the supplier as an obligation of means.

Likewise, TAV is not responsible for cancellations by air passenger transport providers (airlines) or other providers of air, sea or land transport services. In this case TAV undertakes to arrange for the reimbursement of the monies paid to the supplier as an obligation of means.

4.2 Changes or modifications to contracted services by the Customer

TAV reserves the right to charge a fee of USD 50 for changes requested by a Customer to services that have been contracted and paid for in part or in full. This charge is independent of any additional costs charged by the service provider to be changed.

4.3 Right of Withdrawal for Tourist Services other than Air Tickets

In accordance with the relevant regulations, TAV guarantees the Customer the right of withdrawal on tourist services purchased through financing systems provided by TAV or through non-traditional or remote means. The Customer may retract his/her purchase within five (5) working days from the date of acceptance of the service proposal submitted by TAV (date of first disbursement or full payment). The withdrawal will operate provided that the services will not be performed during the five (5) days following the conclusion of the purchase agreement.

The withdrawal must be notified to TAV by the purchaser of the service in writing to the sales consultant who sent the relevant confirmation of services, through TAV's call center (+57 1 217 4555) during business hours or via email sent to infotav@turismoalvuelo.com.co. In the event that the withdrawal is valid, TAV will refund the Customer in cash all sums paid without any discounts or withholdings of any kind. In any case, the refund to the Customer shall not exceed thirty (30) calendar days from the time the right was exercised.

The above applies regardless of whether the tourist services are part of a tourist package which also includes one or more airline tickets. In this case, the air tickets shall be governed by the specific conditions described below.

4.4 Cancellation of Tour Packages and Applicable Penalties

In accordance with existing regulations, TAV guarantees the right of every Customer to cancel a touristic service purchased (except for air tickets which are subject to the right of withdrawal and cancellation). Cancellations may be made by the Customer at any time by informing by e-mail in a timely manner to the specific consultant who handled the request and sending a copy to infotav@turismoalvuelo.com.co. The cancellation of tourist services will entail the following penalties:

Cancellations timely informed to TAV 90 or more days in advance prior to the date of commencement of the provision of the service will have NO penalty and the money delivered to TAV by the Customer will be refunded within fifteen (15) working days following the date of cancellation.

Cancellations informed in a timely manner to TAV between 89 and 60 days prior to the date of commencement of the service shall be subject to a penalty of 25% of the total value of the service to be cancelled.

Cancellations informed in a timely manner to TAV between 59 and 30 days prior to the date of commencement of the service shall be subject to a penalty of 50% of the total value of the service to be cancelled.

Cancellations informed in due time to TAV between 29 and 15 days prior to the start date of the service will have a penalty of 75% of the total value of the service to be cancelled.

Cancellations informed in due time to TAV between 14 and the start date of the service or the no-show or voluntary abandonment of the services, will have a penalty of 100% of the total value of the service to be cancelled.

The aforementioned penalties shall be offset against the monies deposited by the Customer and the remaining amount, if any, shall be refunded to the Customer within fifteen (15) business days from the date of cancellation. In the event that the deposit given to TAV by the Customer is not sufficient to cover the amount of the penalty, the Customer irrevocably agrees to pay TAV the difference.

The above cancellation policies apply irrespective of the particular cancellation policies of the Service Provider. This cancellation policy shall apply in all cases unless there is a specific cancellation policy delivered by a verifiable means (physical letter, mail, fax, etc.) by an officer of TAV to the Customer. In any case, this cancellation policy shall not apply to air tickets that are covered by the right of withdrawal and cancellation.

4.5 Postponement of tourist services other than airline tickets

TAV guarantees the right of every Customer to postpone a tourist service other than an air ticket. The postponement of a tourist service shall be subject to the relevant conditions set by the service provider and, in cases where the service is provided directly by TAV, by those set by TAV specifically for that service. Postponement of services may result in surcharges, penalties or may be refused by the service provider. Under no circumstances does TAV guarantee the possibility of being able to postpone a service and TAV shall not be liable for any surcharge, penalty or additional cost involved in the postponement requested by a Customer.

The postponement of a service must be requested by the acquirer (cardholder) or by the passenger who owns the trip at least eight (8) calendar days prior to the start date of the trip. The request must be made in writing directly through the TAV advisor who arranged the service, through TAV's call center (+57 1 217 4555) during business hours or via e-mail sent to infotav@turismoalvuelo.com.co.

4.6 Right of Withdrawal of air ticket purchases

In accordance with the relevant regulations, TAV guarantees the right of any Customer to withdraw from the purchase of airline tickets made through non-traditional or remote means such as website or call center (purchase and payment process). Such right of withdrawal must be requested by the purchaser of the service (cardholder) or by the passenger who is the holder of the trip within forty-eight (48) hours from the time of purchase by notifying via email to the sales consultant who handled the reservation and copying to infotav@turismoalvuelo.com.co.

In the case of domestic tickets, the withdrawal may only be exercised with an advance equal to or greater than eight (8) calendar days between the time of its timely exercise and the date of departure of the flight. In the case of international tickets, the right of withdrawal must be exercised at least fifteen (15) calendar days prior to the scheduled departure date.

TAV reserves the right to withhold from the Customer in favor of the airline the lesser value between: 10% of the value received as fare (Fare + q for fuel); or, COP \$60.000 for domestic flights or USD \$50 for international flights (applying the official exchange rate indicated by the Bank of the Republic of Colombia).

These values may be modified periodically by the airlines.

The right of withdrawal shall only apply for sales made in Colombia on any route (not necessarily routes with origin or destination within Colombia), or for purchases made outside Colombia for flights that have Colombia as origin of departure. This right of withdrawal shall not apply for flights that do not originate in Colombia and that are purchased outside Colombian territory.

If applicable, the reimbursement of the money to the Client will be made within a maximum period of (30) calendar days from the communication.

The above applies regardless of whether the air ticket is part of a package tour.

4.7 Withdrawal of purchases of airline tickets

In accordance with the relevant regulations, TAV guarantees the right of any Customer to withdraw from the purchase of an airline ticket regardless of the channel or means of purchase. Such right of withdrawal must be requested by the passenger who is the holder of the trip 24 hours prior to the flight. The Customer must inform TAV of the cancellation in a timely manner. In the event that the day before the flight is not a business day, the airline must be notified directly and the advisor who attended the sale must be notified via e-mail. This applies for flights departing from Colombia.

The administrative fee is not refundable. The amount charged by the airline will be retained, which will be a maximum of 10% of the net fare. The provisions of this paragraph do not apply to promotional fares.

5. REVERSAL OF PAYMENTS

In accordance with the relevant regulation, TAV guarantees the right of every Customer to request the reversal of payment in the framework of sales made through electronic mechanisms such as web page, PSE, call center, etc., as long as it is verified that the Customer has been subject to fraud, or corresponds to an unsolicited transaction, or the product or service purchased is not received or does not correspond to what was requested or is defective.

Customer shall request the reversal of payment within five (5) business days from the date Customer became aware of the fraudulent or unsolicited transaction, or should have received the product or received it defective. The Customer must file a complaint with TAV and return the product, where appropriate, and notify the issuer of the electronic payment instrument used to make the purchase of the claim, which, together with the other participants in the payment process, will proceed to reverse the Customer's transaction. For such purpose, the request must be sent to tesoreriaprincipal@turismoalvuelo.com or filed physically at Calle 57 No. 19-10, Bogota, Colombia. The request must contain the contact information of the person making the request, the reasons for the reversal of the payment, indication of the reason that supports the request, value for which the reversal is requested and identification of the bank account, credit card or payment instrument to which the transaction was charged.

6. PROTECTION OF PERSONAL DATA

Customer's personal information will be treated with the legally required degree of protection to ensure its security and prevent its alteration, loss, unauthorized access or processing. TAV safeguards your Personal Information in accordance with the security and confidentiality standards and procedures imposed by the personal data policy that can be consulted on the website www.turismoalvuelo.com/politicas-proteccion-datos-personales. TAV does not transmit, disclose or provide Personal Information collected to third parties other than the holder of such Personal Information and/or those third parties described in the Policy for the provision of the services purchased.

7. MISCELLANEOUS

In accordance with the provisions of Law 679 of 2001, Resolution 3840 of 2009, Law 1336 of 2009 and the rules of morality and ethics, TAV adopts a code of conduct for the prevention and protection of minors from all forms of exploitation, pornography and sexual violence. Sexual exploitation and abuse of minors is punishable by imprisonment.

TAV informs that there is a Convention on International Trade in Endangered Species of Wild Fauna and Flora (In Colombia Law 17 of 1981), with the purpose of preventing international trade in flora and fauna from being a threat. Illegal trafficking of flora and fauna is a crime (Law 599 of 2000/ Penal Code Art. 328 to 329). Law 63 of 1986 and Law 1185 of 2008 protect the nation's cultural heritage.

8. ACCEPTANCE

The customer agrees to the contract and accepts the conditions stipulated herein, at the time of making the deposit. In accordance with the provisions of the decree 2438 of 2010, the undersigned buyer declares to have been informed and to have received, understood and accepted the totality of the conditions and restrictions of the services and own products and of suppliers of tourist services, of assistance, of transport, among others that has acquired in Turismo Al Vuelo S.A. S.



VÁMONOS

Member of the Organization



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